

Quality Management

Automate compliance and auditing tasks with real-time data capture and centralised record management

come

and

see

Canon

Enhance the performance of your Quality Management

Canon's Quality Management solution allows you to automate quality control and conformance testing processes. An end-to-end digital and fully mobile solution that allows you to set up quality test parameters, perform checks, store outcomes and automatically route actions when non-compliance occurs.

Common Challenges

Poor compliance

Maintaining accurate historical records of compliance is a challenge. Standards such as ISO 9001 are difficult to attain when conformity test results are both manually recorded and stored. Fines and penalties can also be a consequence of such non-compliant practices.

Inadequate control

Without proper control over the quality management process maintaining standards is difficult - reviewing and improving processes, the return or approval of documents within an appropriate time frame and driving tasks completion is also severely hampered.

Low productivity and inefficiency

Slow and error prone manual Quality Management processes can negatively affect your company's productivity. Inconsistent document workflow practices can result in the slow resolution of non-conformance, time consuming error resolution and the slow response to requests for information.

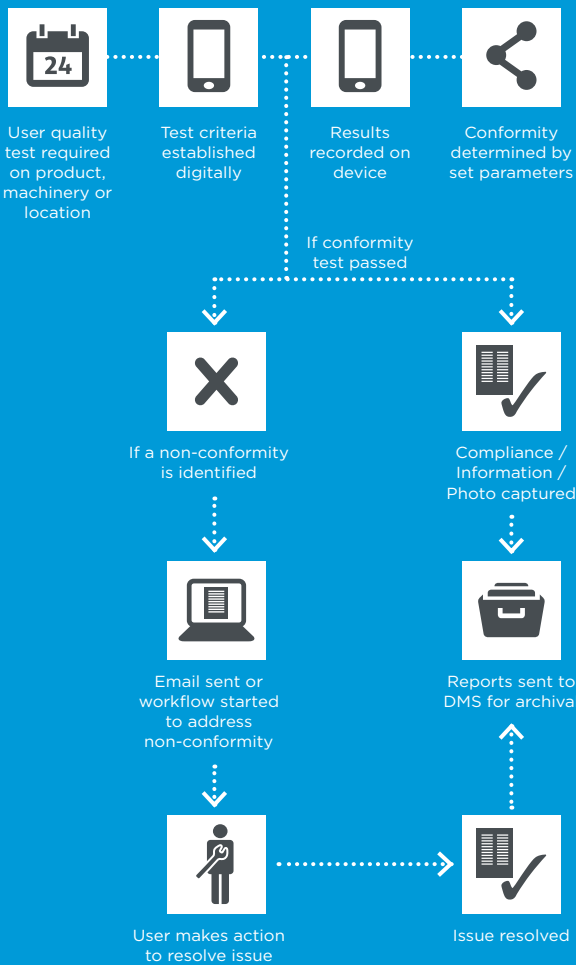
High costs

Without tight control over Quality Management processes, inefficiencies, high costs and poor compliance can be commonplace. If you cannot resolve non-conformities quickly, waste of manufactured product, task replication or fines can occur, severely impacting profits.

The Solution

Canon's end-to-end Quality Management solution allows you to exceed your compliance requirements, streamline your checking processes, improve your control over the quality of processes and drive down costs. Real-time Quality Control enabled by mobile technology, fully customisable parameters, and the instant reporting and digital routing of any failure, helps the user to quickly resolve any non-conformance, whilst instantly logging the result for audit and reporting purposes.

Process



Some key reasons to automate Quality Management

- Improve profits by acting quickly on non-conformance
- Avoid fines by exceeding compliance requirements
- Improve output and quality by driving task completion
- Cut costs by removing paper from the process
- Free-up time by eliminating lengthy manual tasks

‘Poor electronic records-keeping is causing problems with regulators and auditors in 31% of companies, and up to 14% are incurring fines’

Information Governance - records, risks and retention in the litigation age. ©AIIM 2013, www.aiim.org

The Benefits

Exceed compliance requirements

Meet quality and environmental management standards such as ISO 9001, ISO 14001 and OHSAS 18001, whilst avoiding fines and penalties by exceeding record management requirements. Digitally capture critical information such as the date, time and user details for all checks, ensuring a complete historical record is achieved for legal and audit purposes.

Greater control

Ensure all required checks and tasks are completed correctly and timely by digitally monitoring who completed what task/check and when. Automated workflows help drive task completion, allow full visibility and tracking of any type of quality management related activities, and help reporting on quality metrics.

Increased productivity and efficiency

Automating Quality Management tasks increases productivity in many ways. Spend less time logging conformance and administrative tasks and quickly search and find information for query or audit purposes. Release resource by eliminating the inefficiencies associated with non-optimised and often paper driven document management practices.

Reduced costs

Reduce the costs associated with capturing, managing, storing, securing and sharing Quality Management information. Canon’s end-to-end Quality Management solution minimises administrative and production costs, whilst reducing the risk of potential fines from non-compliance.

Canon's Quality Management solution can be used to manage and enhance the performance of all your compliance processes:

- Mobile digital capture of information
- Barcode and scanning support
- High resolution image capture
- Fully configurable forms and advanced workflows
- E-mail task & escalation notification
- Secure storage and fast report retrieval
- Process history, statistics & audit trail functionality is included
- Configurable security levels by user, group or department
- Integration with Microsoft Active Directory® and Windows® local security

Some example areas of reporting and use are:

Reporting Practice

- Comparing non-conformances between areas over a period of time
- Comparing non-conformance by products or locations
- Identifying non-conformance trends

Typical User Area

- Internal company audits of ISO 9001
- Instrument calibrations
- Preventative maintenance
- Hygiene audits
- Process control
- Health and Safety assessments
- Quality Control department
- Income and dispatch inspections
- Production line
- Equipment and site inspection

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